



For Immediate Release

Media Contacts:

John McElhenny
Schwartz Communications
(781) 684-0770
digium@schwartz-pr.com

Julie Webb
Digium
(256) 428-6203
jwebb@digium.com

Bruce D. Kaskey
OrecX
(312) 895-5292
bkaskey@orecx.com

OrecX Becomes Digium|Asterisk Software Partner

CHICAGO and HUNTSVILLE, Ala.—December 4, 2007—OrecX, a leading provider of VoIP call recording, and Digium®, the Asterisk® Company, today announced OrecX's support for Asterisk Business Edition™, the professional version of Digium, Inc.'s open source telephony engine. Compatibility with Asterisk Business Edition allows OrecX to provide small and mid-sized businesses (SMBs) running the Asterisk platform a modular, cross-platform recording and retrieval system for audio streams. OrecX has also become a Digium|Asterisk Software Partner to enhance the relationship between OrecX and Digium.

By leveraging the power of open source, the OrecX suite of applications delivers end users a voice recording platform that is easy to install and maintain and that continually evolves to meet the needs of Asterisk users at a significantly lower cost than proprietary voice recorders.

“OrecX is focused on delivering solutions that enhance choice, increase flexibility and lower costs for companies seeking to archive their communication interactions,” says Bruno Haas, founder and chief technical officer for OrecX. “Supporting a leading open source telephony solution such as Digium’s Asterisk Business Edition demonstrates OrecX’s commitment to user-friendly open source solutions and enables us to provide voice recording to businesses of any size.”

OrecX's support for a wide range of voice over Internet (VoIP) protocols, such as SIP, MGCP and H.323, makes it possible for businesses to quickly and easily integrate voice recording into VoIP-based phone systems or migrate existing phone systems to OrecX's VoIP recording platform, according to Bruce D. Kaskey, founder and vice president of marketing for OrecX, who announced OrecX's support for the Asterisk platform at Fall VON.

“Open source VoIP is fast becoming a mainstream technology for businesses and Asterisk Business Edition is a natural fit with the OrecX product suite because it leverages the core competencies of our technology,” said Kaskey. “Oreka TR and Oreka QM provide intuitive, powerful, low-cost alternatives to expensive proprietary recording systems that Asterisk users can take advantage of immediately.”

Jim Webster, director of technology partnerships for Digium, commented: “We’re pleased to welcome OrecX as a Digium|Asterisk Software Partner. Companies are quickly identifying new ways to use Asterisk Business Edition, and we believe OrecX’s call recording software offers the quality, flexibility and price point to help customers create the applications that make sense for the way they do business.”

About Oreka TR and Oreka QM

Oreka TR is an operating system and database-agnostic application that records, stores and retrieves call center interactions using a Web browser interface. Oreka TR’s search capabilities provide accurate, real-time categorization and retrieval of recordings by time or date of call, inbound or outbound phone number, recording duration and other customer requirements without having to install additional software.

Oreka QM empowers contact center agents, managers and executives with actionable, targeted information to drive real-time, multi-level performance improvements. It also enables call center managers to align their workforce with corporate and operational goals. A powerful contact center monitoring software solution, Oreka QM collects and consolidates real-time and historical performance information from multiple telephony and business systems and delivers key performance indicators in a timely and relevant manner for each user.

Both Oreka TR and Oreka QM allow call center managers to record VoIP SIP sessions by passively listening to network packets. Both sides of a conversation are mixed together and each call is logged as a separate audio file. Installation can be completed in three hours or less, reducing telephony system down time and both applications are available on a free 10-day trial basis.

“SMBs are demanding a simple, low-cost, enterprise-caliber, VoIP-based call recording solution that is easy to maintain and which centralizes access to all audio files,” said Kaskey. “OrecX is committed building and supporting call recording solutions with flexible interfaces to leading telephony platforms, such as Asterisk, that enable SMBs to create comprehensive call recording environments.”

For more information about Oreka TR and Oreka QM, please visit www.OrecX.com.

About OrecX

Based in Chicago, OrecX provides open source VoIP recording solutions at a fraction of the cost of proprietary recording applications that run \$1,000--\$4,000 per user. OrecX is the primary developer and sponsor of the Oreka open source call recording project hosted on sourceforge.net www.oreka.org. Over 20,000 users have downloaded the open source version of Oreka.

About Digium

Digium®, Inc., the Asterisk® Company, created, owns and is the innovative force behind Asterisk, the most widely used open source telephony software. Since its founding in 1999, Digium has grown to become the open source alternative to the traditional communication providers, with offerings that cost as much as 80 percent less than proprietary voice communication platforms. Digium makes Asterisk available to the open source community under the GNU General Public License (GPL) and uses business-class Asterisk to power a broad family of products for small, medium and large businesses. The company's product line also includes a wide range of hardware to enable resellers and customers to design their own voice over IP (VoIP) systems. This year alone, more than 12 billion new minutes of calls will be made using Asterisk. More information is available at www.digium.com.

###

The Digium logo, Digium, Asterisk, Asterisk Business Edition, AsteriskNOW, Asterisk Appliance and the Asterisk logo are trademarks of Digium, Inc. All other trademarks are property of their respective owners.