



NEWS RELEASE

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OrecX Solution Now Rated “Avaya Compliant”

- *The Orecka TR application is compatible with key Avaya IP telephony and contact centers solutions*
- *Helps businesses like OPTSP of Japan*

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CHICAGO, IL — OrecX a leading software developer of voice and screen recording tools for call centers, today announced that its Orecka TR is compliant with key Internet protocol (IP) telephony and contact center solutions from Avaya, a leading global provider of business communications applications, systems and services.

The Orecka TR helps businesses record voice conversations for compliance, performance and risk. The application now is compliance-tested by Avaya for compatibility with: Avaya Aura™ Communication Manager 5.2.1 with Avaya Aura™ Application Enablement Services 5.2. using TSAPI/JTAPI.

“Being compliant with Avaya will help us build our business by providing Avaya customers with a full-feature call recording solution at a great price,” said Bruce Kaskey, COO of OrecX. “Building on Avaya resources and working closely with Avaya’s channel partners, we will be able to reduce network complexity, improve security and reliability, and speed time to deployment so businesses can quickly realize a benefit to their bottom line.”

One of the companies benefiting from the interoperability of OrecX and Avaya solutions is OPTSP, a business that specializes in developing open source platforms in Japan

“We are very excited about the interoperability of OrecX with Avaya since many of our customers have Avaya telephony platforms in Japan,” said Shinji Uchi, Systems

Engineer for OPTSP. “The combination of OrecX, Avaya and OPTSP will be a big advantage for the Japanese markets.”

OrecX is a member of the Avaya DevConnect program—an initiative to develop, market and sell innovative third-party products that interoperate with Avaya technology and extend the value of a company’s investment in its network.

As a Gold member of the program, OrecX is eligible to submit products for compatibility testing by the Avaya Solution Interoperability and Test Lab. There, a team of Avaya engineers develops a comprehensive test plan for each application to verify whether it is Avaya compliant. Doing so ensures businesses can confidently add best-in-class capabilities to their network without having to replace their existing infrastructure—speeding deployment of new applications and reducing both network complexity and implementation costs.

“Development partners like OrecX are helping Avaya reach across the globe and deliver affordable recording solutions, giving our resellers – and ultimately our end users – multiple choices when looking for voice recording solutions that are affordable and easy to deploy” said Eric Rossman, vice president, developer relations, Avaya.

About Avaya

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit www.avaya.com. For more information on the Avaya DevConnect program, visit www.avaya.com/devconnect.

About OrecX

Chicago based OrecX (www.orecx.com) provides VoIP call center grade recording solutions at a fraction of the cost of proprietary recording applications to over 400 clients in six continents of the world. OrecX is the primary developer and sponsor of the Oreka open source call recording project hosted on sourceforge.net (www.oreka.org). More than 56,000 users have downloaded the open source version of Oreka, which has received accolades from Linux World, Unified Communications Magazine and VON Magazine.